

# GRCC

## QUALITY SCIENCE CERTIFICATE



The science of quality control is critical to success in manufacturing, banking, hospitality, food service, farming and many other industries. People who work in this field are responsible for developing quality plans and procedures, conducting appropriate tests, collecting data and providing detailed reports. Perhaps most importantly, people involved in quality control are problem solvers. Using a set of specific tools, they find ways to identify, prevent and/or correct problems so that companies can provide excellent products and services.

Demand for this skill set is growing because there are not enough properly trained people to meet the need. If you have an innate ability to solve problems, this certificate will give you concrete tools and knowledge that you can put to work in any industry.

### PROGRAM FEATURES:



100% online program.



You choose the schedule.



Cost typically covered by tuition reimbursement.



Regular faculty support hours. (virtual or Zoom).

### PROGRAM DETAILS

Many people find themselves in a quality control role after their problem solving skills attract attention. However, they often do not receive the training that will help them succeed.

This certificate program will provide you with the technical problem solving knowledge that can lead to better productivity, improved quality products or services, and career advancement opportunities. The core classes will teach you the philosophy and use of the quality control toolset. Elective options allow you to tailor the certificate to your own interests and needs.

### PROGRAM TIME, LOCATION AND COST

You can earn this certificate through 100% online coursework (unless you choose an elective that is offered only onsite).

You can accomplish each week's work at the pace and during the time that works best for you. If you complete one course per semester, you can finish the entire certificate in two years.

You should not have any out of pocket cost to earn this certificate. Most employers offer tuition reimbursement to cover the cost of the program. If your employer does not, we can help you connect to tuition programs such as Michigan Reconnect.

### PURPOSE OF THIS CERTIFICATE

You will learn to properly use and apply a specific set of quality control processes and tools that you can leverage in any industry.

### SKILLS NEEDED FOR QUALITY CONTROL

- Strong work ethic
- Problem solving
- Collaboration
- Communication
- Attention to detail

### MORE INFORMATION

If you have questions or would like more information, please contact the Department of Manufacturing:  
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