Microsoft DreamSpark Student Guide

Purpose:
Microsoft DreamSpark is a way for students to obtain a legal copy and license to various Microsoft software applications. The purpose of the program is to allow students to install the software on their home computer, in order to assist them with completing class work at home. Visit: [Dreamspark Software Catalog Webpage](#) to see the list of software available.

Conditions:
This program was purchased by the [Computer Information Systems Department](#) and is only available to students who are taking a Computer Information Systems (CO) class. Students are allowed one copy of each software package and their subscription to DreamSpark is only active for the current semester.

Directions:
- The only requests accepted will be from a professor/adjunct professor in the CIS Department
- Students **MUST** be enrolled in a Computer Information Systems (CO) class **THIS** semester
- Students must provide their GRCC student e-mail account to their professor/adjunct professor
- Students will receive an e-mail message in your GRCC student e-mail account, which will give all the information needed to login and purchase the software. It will not come from a GRCC email address but may come from a “Dreamspark” or “Kivuto” email address
- Students should read their email carefully. It will provide important information on to the status of their account and specific order

Troubleshooting:
- For support issues such as password retrieval or assistance registering an account please visit: [DreamSpark Support WebPage](#)
- For frequently asked questions please visit: [DreamSpark Frequently Asked Questions WebPage](#)
- For assistance with downloading the software visit: [Download Troubleshooting Guide](#) for detailed directions

*Please note: the entire Microsoft Office is NOT available - only Access 2010 or 2013. If students are interested in the entire Microsoft Office please go to [JourneyEd WebPage](#) to purchase at a discount available to all Grand Rapids Community College students.*