

Veteran Success Center Quantitative Outcomes Definitions and Explanations

The GRCC Veteran Success Center will serve all students who served in the armed forces, regardless of their academic program (e.g., noncredit certificates and diplomas, credit certificates and degrees). Because of the nature of many of the noncredit offerings, with some having a duration of a week or less, noncredit students will only be reported in outcomes 1 (enrollment) and 3 (completion).

Outcome 1: Veteran Student Enrollment. GRCC’s project began in January 2021, in the middle of an academic year and during the campus near-total shutdown due to COVID-19. Academic year enrollment is a standard measure used for state and federal reporting, so we are using fall 2021, and winter and summer 2022, for our first-year enrollment total. A student is counted as a veteran if they a) answered “yes” to the question on the admissions application “Have you ever served or are currently serving in the United States Armed Forces?” or b) are receiving VA education benefits while at the college. Students in *credit and noncredit programs* are included in this measure. Enrollment goals for the next three years are: 2022-2023, 394 (a 5% increase); 2023-2024, 426 (an 8% increase); and 2024-2025, 469 (a 10% increase).

Outcome 2: Veteran Student Persistence/Success. This measure includes two elements—fall-to-winter persistence and fall-to-fall persistence/graduation/transfer. The first cohort for this measure is *credit-seeking* veteran students in fall 2021 who are new to GRCC. These students may have earlier college experience, but they are taking their first classes at GRCC. The cohort includes full-time students taking 12 credits or more as well as part-time students enrolled in fewer than 12 credits.

Fall-to-Winter Persistence. The baseline is the average for veteran students new to GRCC in fall 2018, fall 2019, and fall 2020; on average, 70% of those students enrolled in the next term. GRCC’s goal for each year of the grant period is 78%, and the first cohort in fall 2021 has exceeded that—79% of those students reenrolled for winter 2022.

Fall-to-Fall Persistence/Success. The same cohorts for fall-to-winter persistence are used to arrive at a baseline of 56% for this measure. This persistence measure includes as a “success” any student who is still enrolled at GRCC the following fall, has transferred out to another institution by fall, or has graduated from GRCC by fall. Transfer information comes from the National Student Clearinghouse (NSC), and because of NSC reporting periods, updates for this measure will be available by the end of the fall term for the prior fall’s cohort.

Outcome 3: Veteran Student Completion. This measure includes students in *credit and noncredit* programs. Students in associate degree programs will be reported separately from those in certificate (credit and noncredit) programs. Success rates (graduation or transfer) for the fall cohorts will be updated at the end of each major academic term.